



# दि आष्टा पीपल्स को-ऑप बँक लि;आष्टा.

## THE ASHTA PEOPLE'S CO-OPERATIVE BANK LTD.ASHTA.

### MOBILE BANKING REGISTRATION FORM

To, (Fill detail in capital letter and black/blue ink only) Date - / /20

The Branch Manager

The Ashta People's Co-O. Bank Ltd.,Ashta.

Branch :- \_\_\_\_\_

I/We wish to register as a user of ' The Ashta People's Co Op Bank Ltd.,Ashta' Mobile Banking facility provided by The Ashta People's Co Op Bank Ltd.,Ashta. I am account holder of your bank and following are the details.

Customer ID \_\_\_\_\_ (As per mentioned in Pass Book or Account Statement Form)

Account Number \_\_\_\_\_ (15 digit)

Account Name \_\_\_\_\_ (As per mentioned in Pass Book or Account Statement Form)

Address \_\_\_\_\_

PAN No. \_\_\_\_\_ Email ID : \_\_\_\_\_

Mobile NO. \_\_\_\_\_ (As per registered mobile number registered in CBS Customer ID)

#### Declaration :

- I/We affirm, confirm and undertake that I/We have read, understood and I/We agree to abide by the term and conditions, procedure & policies and disclaimer as appearing on the reverse of this registration form and as displayed on Bank's website [www.ashtapeoplesbank.com](http://www.ashtapeoplesbank.com) and Mobile Banking Application of the **The Ashta People's Co Op Bank Ltd.,Ashta** and accept the same in full unconditionally.
- I/We confirm to download the mobile banking application as directed by the bank through SMS or through any other mode.
- I/we undertake to state that I/We will not share my/own application password and or OTP/or mPIN /TPIN to anyone. The complete security of above password or the transactions done through this application by using the said password and / or OTP/mPIN /TPIN my/own responsibility.
- I/We understand that I/We shall be required to initiate SMS or GPRS service or availing mobile banking facility and hence shall be liable to pay charges to my/our respective service provider as per applicable tariff plan. I/We also understand that bank would not be responsible/liable for any such charges levied by the service provider.
- I/We agree that the transactions executed by **The Ashta People's Co Op Bank Ltd.,Ashta** Mobile Banking Facility under my/our customer ID and mPIN / TPIN/OTP will be binding to me/us and all transactions will be deemed to be carried out under my/our customer ID and mPIN / TPIN/OTP.
- I/We further authorize **The Ashta People's Co Op Bank Ltd.,Ashta** to debit my/our account's towards any applicable charges for mobile banking service, payable currently or in future.
- I/We agree to the following Terms & conditions.

#### 1) Eligibility

Type of A	Constitution	Mode of operation	Who is eligible for Mobile banking facility
Saving Account (SB)	Single	Single	The Account Holder
	Joint	Either or Survivor	The Account Holder
		Jointly	Not Eligible
Current Account	In the name of individual	single	The Account Holder
	In the name of firm	single	The Account Holder
		Jointly operated	Not Eligible
	Partnership		Any One
Overdraft Account	In the name of Individual	Single	The Account Holder
	In the Name of Proprietorship	Single	The Account Holder

- 2) Transaction initiated through mobile Banking application are real time/instantaneous and as such are irrevocable / non retractable, Bank shall not entertain any request for revocation of transactions or stop payment request for transaction initiated through mobile banking.
- 3) Customer shall be responsible for the safe custody and security of the mobile banking application downloaded on their mobile phones to avoid unauthorized usage and should immediately inform the bank for disability of mobile banking facility in case of loss or theft of mobile phones.
- 4) Customer should not share their application Passwords, OTP/mPIN/TPIN with anyone including Bank's Staff/associate/representative or even in response to any e-mail or sms from anyone. For security reason customers are advised not to create simple mPIN line 1234, 1111 or 2222 etc. which can be easily tried by third person
- 5) Transaction request of the account holder shall be processed solely based on the information provided by the account holder i.e. mobile no. and Account Number and IFSC code. At such account holder shall be solely responsible for wrong credit due to wrong information provided by the account holder.
- 6) The bank shall not be responsible for non-execution or delay in execution of account holder's request for transaction caused due to system or communication and maximum failure or due to any other reason beyond the control of the bank.
- 7) customers shall abide by the limits imposed by the bank on maximum transaction and maximum amount permitted through mobile banking. Bank reserve the rights to change the maximum number of transaction and amount at any time.
- 8) The bank may levy shall not for mobile banking facility and account holder shall bear the responsibility of Account holder to visit the Bank's site from time to time.
- 9) Customers shall not use Mobile banking channel for transfer of funds for illegal activities.
- 10) Bank shall be at liberty to affect any changes in terms and conditions from time to time, without any prior notice. In addition to the above, Account Holder's shall also be guided by Terms and Conditions of Mobile Banking Facility as mentioned at the Bank's website.
- 11) If Account is partnership firm then submit consent letter of all partners on notary.

**Mandate / Indemnity:**

I/We agree the undersigned, am/are the joint account holder(s) of Bank account Nos. mentioned overleaf. (These account's) opened with **The Ashta People's Co Op Bank Ltd. Ashta** along with \_\_\_\_\_ (name of the applicant for **The Ashta People's Co Op Bank Ltd., Ashta** Mobile)

I/ We do hereby authorize \_\_\_\_\_ to view / access and transfer / receive funds from to/the said account(s) for and on my behalf.

I/We do hereby indemnify and forever keep indemnified the bank and its successors and assigns from the and against any and all claims, action, penalties that may be made, suffered or incurred by the Bank by reason of non compliance of any of the Terms and Conditions of Mobile Banking Facility.

**Name and Signature of Applicant / Joint Account Holder / Partners**

- |               |               |
|---------------|---------------|
| 1) Name _____ | 3) Name _____ |
| Sign - _____  | Sign - _____  |
| 2) Name _____ | 4) Name _____ |
| Sign - _____  | Sign - _____  |

**INSTRUCTION:**

- 1) In case of Joint accounts, the applicant is required to obtain the attached mandate from the joint account holder(s)
- 2) Account holders can access their accounts through Mobile Banking Service only where the mode of operation is 'single'/'Either or 'Survivor' are eligible for Mobile Banking Services.
- 3) Completed application should be submitted to the branch where the primary account is maintained.
- 4) Information on activation of facility will be sent to the applicant's registered mobile by SMS.
- 5) The terms and conditions of service from the contract between customer and Bank. By applying for Mobile Banking Service of the Bank, the customer acknowledges these terms. These terms will be in addition and not in derogations of the terms and conditions relating to any account of the customer.
- 6) The customer shall be required to acquaint himself with the detailed process for using Mobile Banking Application and **The Ashta People's Co Op Bank Ltd., Ashta** Bank shall not be responsible for any error made by the customer.

**For Branch Use**

Verified the details of the account holder from the record and found correct. The applicant is permitted to subscribe to Mobile Banking Service offered by the Bank, copy of mandatory documents verified and / or enclosed.

- \* The same are 1) Already on record  2) Obtained now   
 \* In either case, the mandatory documents are : 1) Identity Proof  2) Address Proof

Branch Manager Name \_\_\_\_\_

Branch Name - \_\_\_\_\_

Signature of the Branch Manager

Date - \_\_\_\_\_

**For Data Center Use**

Application Registered On :  Application Registered By :

Application Authorized On :  Application Authorized By :